CSTA Services Interface   Version 1.0

Installation Procedure   05-0993-001

Thank you for purchasing the Dialogic CSTA Services Interface Version 1.0 software. This document describes how you install the software.

Kit Contents

The CSTA Services Interface kit contains:

- A CD-ROM containing the software and documentation.
- This installation letter.
- *CSTA Services Interface Programming Guide*.

Hardware Requirements

The hardware required for installing and running the CSTA Services Interface is as follows:

Hardware	Description
PC platform	An Intel® Pentium®-based machine, or equivalent, suitable for installing Windows NT™ with:
	• At least 24 Mbytes memory
	• At least 10 Mbytes free disk space
	• A CD-ROM drive
Network adapter card	A compatible network adapter card. For details, refer to the *Windows NT Hardware Compatibility List* provided with your Windows NT documentation.
	Note that you need a network card even if the CSTA Services Interface and the CTI server software reside on the same system. Communication between them takes place through a TCP/IP connection, which must be configured to a physical port.

Software Requirements

The software required for installing and running the CSTA Service Interface is as follows:

Software	Description
Windows NT Workstation or Windows NT Server	Version 4.0
	The CSTA Services Interface requires TCP/IP to communicate with the CTI server. If you did not install TCP/IP during your Windows NT installation, do so now. For more information, refer to your Windows NT installation documentation.
CTI server	Supports CSTA Phase II protocol (for example, Version 2.0 of Dialogic's CT-Connect™ Server software).

Pre-Installation Items

Please check the following before beginning the installation:

- Make sure that you have administrator privileges on the target Windows NT system.
- Decide where you want the software installed on your system if this will be different from the default location. The default location is:

  C:\Program Files\Dialogic\CSTAServicesIf

Installation Procedure

Follow these steps to install the CSTA Services Interface:

1. Start the system and log on as administrator.

2. Insert the CD-ROM into its drive.

3. Select Run from the Start menu and enter:

   drive:\SETUP

   where *drive:* is the name of the CD-ROM drive (for example, D:).

4. Follow the on-screen prompts to set up the CSTA Services Interface.

5. The installation creates a CSTA Services Interface entry in the Programs section of the Start menu. The CSTA Services Interface entry contains a product release notes item. Dialogic recommend that you click on this item now to read the release notes in a text editor.

Files Created During Installation

The following table shows the locations and names of the files created during the CSTA Services Interface installation. In all cases, *drive:\directory* refers to the location where the CSTA Services Interface files have been installed (the default is C:\Program Files\Dialogic\CSTAServicesIf).

Location	Filename
drive:\directory	README.TXT
*drive:\directory*BIN	CSTA_SERVICES.DLL
	OSSAPI.DLL
	OSSMEM.DLL
	SOEDBER.DLL
*drive:\directory*DOCS	INSTALLATION.PDF
	PROGRAMMING.PDF
	AR32E301.EXE
*drive:\directory*INCLUDE	CSTA_SERVICES_API.H
	CSTA_SERVICES_API_TYPES.H
*drive:\directory*LIB	CSTA_SERVICES.LIB
*drive:\directory*SAMPLE	CSTA_SERVICES_SAMPLE.DSP
	CSTA_SERVICES_SAMPLE.DSW
*drive:\directory*SRC	CSTA_SERVICES_STUBS.C
	CSTA_SERVICES_SAMPLE_MAIN.C

Installing Adobe Acrobat Reader

If you want to install Adobe® Acrobat® Reader on your system to read the on-line versions of the documentation supplied on the CD-ROM, follow these steps:

1. Change location to *drive:\directory*\BIN.

2. Double-click on the AR32E301.EXE.

3. Follow the on-screen instructions to complete the installation.